



Returns & Exchanges Form

242 S. Baumstown Rd
Birdsboro, PA 19508
colleen@punkrockdogg.com

All returns and exchanges must be accompanied by this form.

Order Number

Order Date

Name: _____

E-Mail _____

Store Credit

Exchange

Item	Reason for Return/Exchange	Item to Exchange For

****All returns must be made within 14 days of purchase. ****

We want to make sure that our customers are fully satisfied with their Punk Rock Dogg items, so please read our return policies carefully.

RETURN/EXCHANGE POLICY:

We will happily accept returns for items that are unsatisfactory for any reason. Any items (with the exception of personalized dog tags) may be returned within 14 days for an exchange or store credit. Simply send the unwanted items back to us with our Return/Exchange Form indicating whether you would like new items in exchange or store credit. Please ship via USPS Priority Mail with tracking, because if items are lost or damaged on their return trip to us, we cannot make a return/exchange. We also recommend that you ask for delivery confirmation.

NON-REFUNDABLE ITEMS:

Personalized dog tags (except for product defects). If you believe your dog tag has a product defect, you may ship it back and the artists will create a new one for you.

Questions or concerns? For fastest response, email us anytime at colleen@punkrockdogg.com

Apparel

If, after measuring your dog, the size shirt you order doesn't fit, you may exchange it for the correct size. Measure your dog carefully, as we allow 1 exchange per item. After that, each additional exchange will incur a \$10 re-stocking fee. You may also return dog and/or people shirts for store credit.

Dog Tags

Custom-made dog tags cannot be returned unless due to a product defect. In which case, the artists will exchange for another tag.

Toys, Collars, Leashes

These items may be returned for an exchange or store credit, unless due to a manufacturer defect. Please contact colleen@punkrockdogg.com if you believe the dog toy, collar, or leash you received is defective.

If you would like to return/exchange any item, simply fill out our Return/Exchange Form and ship the item back via USPS Priority Mail. All designs are the exclusive property of Punk Rock Dogg trademark and copyright 2007.